











ANNUAL FACT SHEET 2011-2012

Our Mission

Our Mission is to honor God by; enhancing human life and dignity, supporting individuals and families, building communities, and working for justice.

Our faith calls us to defend the life, dignity, and rights of all our sisters and brothers; to serve those in need, to build communities, and to work for justice on behalf of all of God's children. This is the story of the Church's social mission, a tradition to be shared and a challenge to be fulfilled.

Founded on the life and words of Jesus Christ, who came "to bring glad tidings to the poor, liberty to the captives and recovery of sight to the blind" (Lk 4:18-19); our Catholic Social Teaching is more than a set of documents. It is a living tradition of thought and action.

We cannot celebrate a faith we do not practice. We cannot proclaim a gospel we do not live. Our mission statement allows us to proclaim our commitment to charity and justice and through the delivery of our services to make Christ visible in our community.

Our Value and Mandate

We serve people not because they are Catholic, we serve people because we are Catholic©

Our value statement mandates the challenge of our Lord Jesus Christ, when he encouraged us in the Sermon on the Mount to explore what it means to be "poor in spirit" in a consumer society; to comfort those who suffer in our midst; to "show mercy" in an often unforgiving world; "to hunger and thirst for justice" in a nation still challenged by hunger and homelessness, poverty and prejudice; to be "peacemakers" in an often violent and fearful world; and as Catholic to be the light of the world to all His children.

Our Ministry

Incorporated in 1931, Catholic Charities remains for the residents of Miami-Dade, Broward and Monroe Counties a pioneer in social service provision. As a leader in the field of providing specialized programs, outcome oriented results and social advocacy, Catholic Charities has remained faithful to the Gospel messages which call us to work for justice and mercy in the world. Our ministry makes Christ present in the local and international community to all who require His love and compassion.

Our Catholic Charities ministry offers us a unique opportunity to take up the challenge of the poor and vulnerable with a new urgency and energy. It allows us to deepen the roots of our Catholic Social Teachings and to broaden our collaborative participation with other faith-based organizations, private and public partners as we work in solidarity as one human family.

Elderly – Enhancing human life and dignity is the cornerstone of our tradition

and nowhere is that more evident than in the



services provided to the elderly. Services are geared towards assisting the elderly to remain in their communities and homes, thus preventing premature institutionalization. Supervised activities range from music, art, exercise, wellness, health assessments, congregate meals, social activities and fieldtrips.

Childcare – As the most vulnerable of God's creation, how children fare is the basic moral test of our society. To this end our child care and development programs

are dedicated to providing the highest level of early childhood education in a multicultural,



inclusive, learning environment where each child is respected and viewed as a capable and contributing member of our community. **Refugees** – People have a fundamental right to life and to those things that make life truly human; freedom of conscience,

religious liberty, to immigrate, to live free of discrimination, and to have a share of earthly goods sufficient for



one's self and family. Refugees are served through a variety of services; resettlement, acculturation, legal, employment, case management, medical, mental health, foster care, emergency housing and cash assistance.

 ${\bf Behavioral \; Health} - {\rm We \; are \; our }$

brothers' and sisters' keepers, loving our neighbor binds us in solidarity in an interdependent world. When called to answer the cry of our sisters' and

brothers' Catholic Charities has answered that call with counseling services for individuals and families, HIV/AIDS



prevention and support services, financial rent & utility assistance, bus passes, food vouchers and substance abuse prevention and treatment services.



Housing – No community is more central than the family. Providing safe and affordable emergency, transitional and permanent housing solutions to individuals and families Catholic

Charities strives to meet basic housing needs which are not being met by

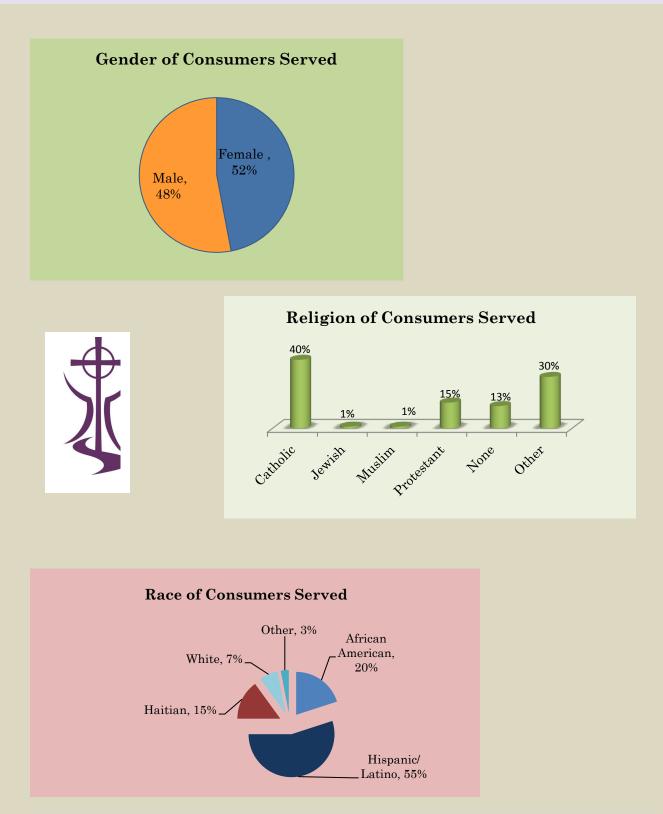


private initiatives through working with government at appropriate levels to assist them with their obligation to support the family.

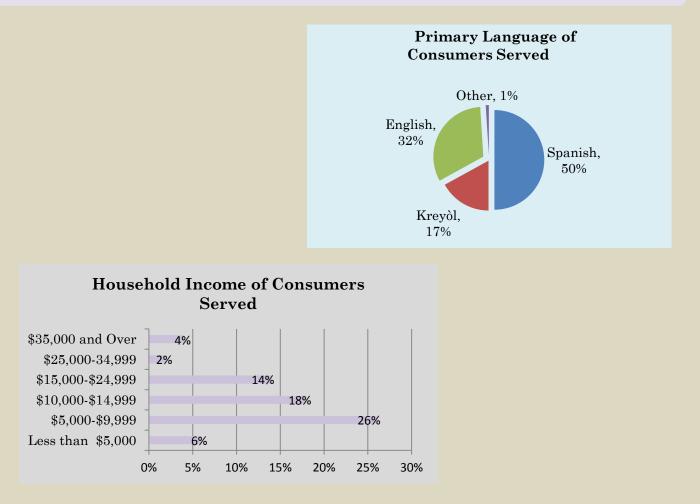
Program	Consumers Served
Housing Services	
New Life Family	145
Providence Place	190
St. Bede	11
St. Francis Teresa House	73 6
Elderly Services	
Centro Oeste Adult Day	99
Central West Adult Day	53
Wilton Manors/Time Together	101
Nutrition & Social Support	844
Respite Care	5
Refugee Services	
Cuban Haitian	391
Resettlement and Placement	55
Match Grant	389
Unaccompanied Refugee	37
Minors Program	
Unaccompanied Minors Program	346
Child Development Services	
Centro Hispano Child Development Program	235
Good Shepherd Child Development Program	280
Holy Redeemer Child Development Program	117
Notre Dame Child Development Program	211
Sagrada Familia Child Development Program	349
South Dade Child Development Program	319

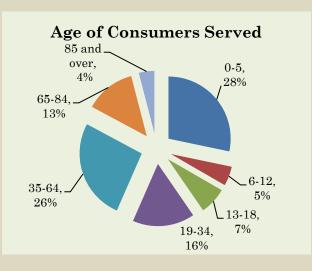
Program	Consumers Served	
St. Luke's Residential Program	259	
St. Luke's Apartments Program	31	
St. Luke's HIV Testing Program	505	
St. Luke's Outpatient Program	46	
Counseling Program	9	
Information and Referral Program	40	
Emergency Services Program	652	
Haitian Family Services Program	154	
Strengthening Families Program	410	
New Life Emergency Services Program	150	
Volunteer Friendship Program	121	
New Life Positive Youth Development Program	42	
Haitian Relief Program	66	
Total	6742	

Consumer Demographics Information

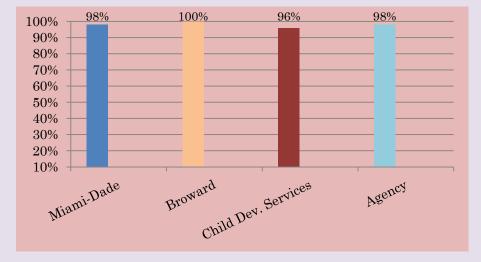


Consumer Demographics Information



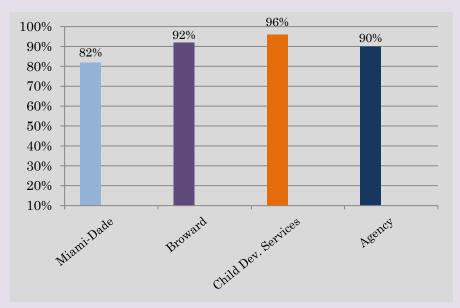


Consumer Satisfaction Survey Results



Percent of Consumers Satisfied with Services Received

Return Rate Results



Directory of Services

Central Office

1505 NE 26th Street Wilton Manors , Fl 33305 305-754-2444 <u>www.ccadm.org</u>

Behavioral Healthcare Services:

St. Luke's Addiction Recovery Residential and Outpatient Services. 7707 NW 2nd Avenue Miami, FL 33150 305-795-0077 <u>stlukes@ccadm.org</u>

Individual and Family Counseling Call toll-free @ 1-866-758-0025 305-795-0077

Haitian Family Services 9920 NE 2nd Avenue Miami, FL 33138 305-759-3050 pierretoussaint@ccadm.org

Homeless Prevention Services Food vouchers and referrals. Miami-Dade: 305-573-3333 Broward: 954-568-6610

Housing

New Life Shelter for Homeless Families 305-573-3333 newlife@ccadm.org

Ministry Services

HIV/AIDS Care Teams 954-630-9793 hivaids@ccadm.org

Elderly Services

Congregate Meals 9900 NE 2nd Avenue Miami, FL 33138 305-751-5203 congregatemeals@ccad.org

Wilton Manors Adult Day Care Center 1503 NE 26th Street Wilton Manors, FL 33305 954-630-9501 browardelderly@ccadm.org

Central West Adult Day Care Center 6915 Sterling Road Davie, FL 33324 954-583-6446 centralwest@ccadm.org

Centro Oeste Hispano 6915 Sterling Road Davie, FL 33324 954-581-9170 centrooeste@ccadm.org

<u>Refugee Services</u>

Unaccompanied Minors Program /Children's Village 305-380-0141 ump@ccadm.org

Unaccompanied Refugee Minors Program 700 S. Royal Poinciana Blvd., Suite 800 Miami Springs, FL 33166 305-883-3383 urmp@ccadm.org

Refugee Resettlement Services 7707 NW 2nd Avenue Miami, FL 33150 305-883-4555 refugee@ccadm.org

Directory of Services

Child Development Services

Centro Hispano Catolico Child Development Center 125 NW 25th Street Miami, Fl 33127

305-573-9093 centrohispano@ccadm.org

Good Shepherd Child Development Center

18601 SW 97th Avenue Miami, FL 33157 305-235-1756 goodshepherd@ccadm.org

Holy Redeemer Child Development Center

1325 NW 71st Street Miami, Fl 33147 305-836-4971 holyredeemer@ccadm.org

Notre Dame Child Development Center 130 NE 62nd Street Miami, FL 33138

305-751-6778 notredame@ccadm.org

Sagrada Familia Child Development Center 970 SW 1st Street Miami, FL 33130 305-324-5424 sagradafam@ccadm.org

South Dade Child Development Center 28520 SW 148th Avenue Leisure City, FL 33033 305-245-0979 southdade@ccadm.org

Our Mission

To honor God by; Enhancing human life and dignity, supporting individuals and families, building communities, and working for justice.



 $1505\ NE\ 26^{th}\ Street$ Wilton Manors , Fl 33305 305-754-2444

To learn more about us: <u>www.ccadm.org</u>

Connect with us via Twitter & Facebook



